RPC - CAPITAL REGION





REGIONAL PLANNING CONSORTIUM

Capital Region 2nd Quarter Board Meeting
May 14th, 2019 – 2-4pm,
Four Winds Saratoga
(30 Crescent Avenue, Saratoga Springs, NY)

1. Call to Order

Meeting called to order at 2:10pm.

2. Introductions (Name, stakeholder group, agency/organization, title)

 Group went around the room and introduced themselves (please refer to attached attendance and gallery lists)

3. Approval of February 19th Meeting Minutes (Motion Needed)

- Approved, 1st: Brian Stewart, 2nd: Catherine Duncan
- Clarification/Edit Page 2 of minutes homelessness update "Skilled nursing at the table". Clarification, do we have a particular type of nursing we are requesting? Response: would be more home care nurses
- Minutes approved and will be posted to the CLMHD website (following clarification on page 2 of minutes listed above)
- NOTE: Board did not have a "quorum to vote" per Capital Region RPC Bylaws all votes will be recast at Q3 2019 Capital RPC Board Meeting

4. Conversation with our RHIO, NYeC and State Partners: Connecting physical health and behavioral health (i.e. data collections systems)

- Issue proposed last year in RPC issue with care being provided in multiple settings and how the data is shared between each of the agencies working with a particular individual
- Cap RPC brought many key individuals to this table for this conversation (refer to attached gallery list)
- Presenters included Elizabeth Amato from NYeCollaborative presenting on the SHIN-NY and John Bunnell from Hixny presenting on the Capital Region RHIO (refer to PDF with presentation slides)

➤ RHIO Challenges

- Consent collection tough to get consents for HIXNY because can't get consent prior to first visit
 - a. Piloting project called "E-Consents" gives entities ability to trigger sending HIXNY consent via text and/or email.
 - b. 5055 Form
 - i. Historically HIXNY hasn't been able to honor 5055 as consent
 - ii. HIXNY been in talks w/ OHIP/DOH working to update form so that it will be able to be honored by HIXNY
- Navigating multiple EHR systems
- There are EHRs that have not connected to HIXNY
 - a. Mostly standard process for EHRs to connect to HIXNY however some EHR's are unable to due to security issues (EHR must be ONC certified)

Next Steps:

- There is a process for connecting to Hixny if your agency is interested, refer to slides on how to access/reach out to John
- There is funding available to connect to Hixny via data exchange incentive program (DEIP), refer to slides on how to access these funds
- John open to any future questions and willing to come back to board in future

Question from Board: What has been patient experience with RHIO?

Response: Surprise from patients that their information has been accessed. Sometimes patients don't always know what they are signing. Some positive feedback once patients learn the benefit of access to their health information.

5. Board Elections Discussion (Refer to Board Seat Expiration Chart & Revised Bylaws)

- Kathy referenced the board seat expiration chart and updated bylaws many board terms expiring at the same time. Board reviewed the following suggested revisions to by-laws:
 - Second terms would be staggered to 1, 2 or 3 year terms
 - Co-Chair terms would begin at the time the person assumed the seat
 - Seeking to elect board members in Q4 would be doing outreach to other community members
 - Language for filling board vacancies
- Board was given time to review the proposed revisions and ask questions. Motion to approve proposed changes to Bylaws:
 - ▶1st: Sam Bastien, 2nd: Michael Prezioso
 - ➤ Motion carried process approved board members encouraged to think about continuing a 2nd term. Board will also be receiving notice for stakeholder meetings keep your eyes open for this.
- NOTE: Board did not have a "quorum to vote" per Capital Region RPC Bylaws all votes will be recast at Q3 2019 Capital RPC Board Meeting

6. Report Out

- HARP/HCBS/Health Home Work Group Update Linda Lewis
 - Streamlined plan of care template from 11 pages to 7 pages are in the process of seeing if Capital Region stakeholders interested in adopting as a best practice
 - ➤ Networking event tabled for now due to overlap with recent Health Home event
 - Adult settings allowable for HCBS remains an issue discussed in workgroup fear of future Medicaid audits is impacting this still discussing resolutions/clarification from State Agencies
 - >RCA infrastructure funds most agencies are in process of setting up conversations w/ MCOs most of these proposals have been scheduled for next step style meetings
 - ➤ Will be sending survey around open issues and seeing where they stand now
- Children & Families Subcommittee Update C&F Subcommittee Co-Lead, Moira Manning
 - Last meeting was supposed to be May 1st, decided to hold off on this as we are still in the process of moving forward with the kids transition
 - > Capacity concerns voiced
 - > Folks currently being asked to identify challenges w/implementation/rollout of transition
 - Important to keep track of number of children being connected we don't want to have children fall through the cracks.
 - ➤ Monitoring HH audits causing a huge administrative burden on folks
 - ➤ DOH has not been at the last few C&F meetings in the Capital seen as a challenge because DOH is a large State agency needed at the table

- Transitions to Care: Homelessness Work Group Update Kathy Coons
 - ▶ Issue came from extended lengths of stay due to inadequate community supports
 - ➤ Held 1 workgroup meeting have decided to look at innovative projects that have already been launched in the region
 - ➤ Event on 6/17 invites will go out this week. Will hear from providers about some of these innovative projects that they are piloting
 - Board members encouraged to attend this event to hear about these innovative solutions
- Statewide Workforce Task Force Kevin Connally
 - ➤ Will be attending first meeting in near future nothing to report at this time, will have more information at Q3 2019
- Other Board Report Outs open to all board members
 - ➤ None voiced

7. Capital Region RPC Board Feedback – Standing Agenda Item

• Index cards passed around, feedback sought. Board indicated that HIXNY presentation was very helpful. Even if already familiar, it was good have a review.

8. Success Story

Brian Stewart from Columbia Memorial Hospital share a success story in the making – significant crisis
occurred over the weekend – by Monday morning there had been so much communication that providers
were able to set up a meeting to create a plan for the crisis response. Great effort all around and everyone
was able to work well together!

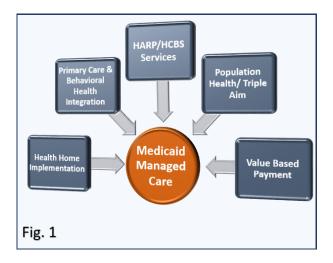
9. Adjourn Meeting (Motion Needed)

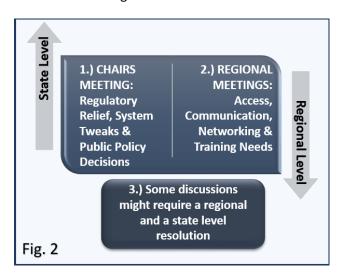
- Adjourned, 1st: Linda Lewis 2nd: Catherine Duncan
- Meeting adjourned at 3:49pm

Board Reminders:

Purpose of the RPC Boards

The function of the RPC is to collaborate, analyze and problem solve issues that arise and are representative of the RPC stakeholders. The board identifies, researches, prioritizes, and initiates the due diligence process for identified issues, determines viability and actionable steps for regional resolution as well as recommendations and ideas for state partners. Figures 1 and 2 show the RPC logic model and process for determining where an issue is best to be discussed.





Board Vacancies – Key Partners & Youth Advocates

- Key Partners 2 seats open: This group is mainly geared toward Performing Provider Systems, Population
 Health Improvement Project, Local Departments of Social Services, Local Health Departments and any other
 interested parties.
- Youth Advocates 2 seats open: This group is reserved for those stakeholders who have lived experience or have supported someone experiencing mental health issues.

Capital Region 2019 Areas of Focus

- 1. Increase consumer/peer/family voice
 - Ensuring we have a mechanism to hear from consumers/peers/families. Region is working to organize
 volunteers to begin discussing a survey for the region related to feedback the region would like to begin
 gathering from consumers.

2. Workforce

- Desire for continued conversation at the regional level around workforce. Also an opportunity for Capital Region representation on the statewide RPC workforce work group.
- 3. Regulatory & Policy Changes
 - Desire for awareness on necessary pushback for regulatory and policy changes that are taking away from engagement and face time with clients.

Upcoming Meetings:

- June 4th, 2-4pm: Capital Region HARP/HCBS/HH Work Group (In-Person, Twin County Recovery Services, Inc., 350 Power Avenue, Hudson, NY)
- June 17th, 1-4pm: Capital Region Utilizing Community Support: A Panel Event (In-Person, Capital District Psychiatric Center, 75 New Scotland Avenue, Albany, NY)
- July 10th, 3-4:30pm: Capital Region C&F Subcommittee (In-Person, Parsons, SATRI Training Facility 60 Academy Rd. Albany, NY)
- August 6th, 2-4pm: Capital Region HARP/HCBS/HH Work Group (In-Person, Alliance for Positive Health, 927 Broadway, Albany, NY 12207)
- August 27th, 2-4pm: Capital Region RPC 3rd Qtr Board Meeting (In-Person, Twin County Recovery Services, Inc., 350 Power Avenue, Hudson, NY)
- September 4th, 3-4:30pm: Capital Region C&F Subcommittee (In-Person, Parsons, SATRI Training Facility 60 Academy Rd. Albany, NY)
- September 23rd, 2-4pm: Capital Region Stakeholder Meeting (In-Person, Albany Marriott 189 Wolf Rd., Albany, NY)
- October 1st, 2-4pm: Capital Region HARP/HCBS/HH Work Group (In-Person, Location TBD)
- November 13th, 3-4:30pm: Capital Region C&F Subcommittee (In-Person, Parsons, SATRI Training Facility 60 Academy Rd. Albany, NY)
- **December 3rd, 2-4pm: Capital Region HARP/HCBS/HH Work Group** (In-Person, Unity House- 2nd Floor, 2431 6th Ave, Troy, NY 12180)
- **December 17th, 2-4pm: Capital Region RPC 4th Qtr Board Meeting** (In-Person, Krause Center, 2212 Burdett Avenue, Troy, NY)

Capital Region RPC: 2nd Quarter Board Meeting May 14th, 2019 2-4pm

	Name	Attendance	Organization	Stakeholder Group
1	Renee Abdou-Malta	Absent	Beacon Health Options	ВНО
2	Kathy Alonge-Coons		Rensselaer County	LGU
3	Jon Anderson		Fidelis	MCO
4	Samuel Bastien IV		Four Winds	H&Hs
5	Brianna Brennan	Absent	Alliance for Better Healthcare	Key Partner
6	Nicole Bryl	Absent	CHHUNY	H&Hs
7	Michael Cole	Absent	Columbia County	LGU
8	Kevin Connally		Hope House	СВО
9	Katie Conroy	Absent	Greene County	PYF
10	Victoria DeSimone		OMH Field Office	State Gov
11	Catherine Duncan		Saratoga County	Key Partner
12	Jennifer Earl		United HealthCare	MCO
13	Ruth Fennelly	Absent	Rensselaer County	PYF
14	Jason Fredenberg		Greene County	LGU
15	Todd French	Absent	MHEP	PYF
16	Bill Gettman	Absent	Northern Rivers	СВО
17	Stephen Giordano		Albany County	LGU
18	Rachel Handler	Absent	Samaritan Hospital	H&Hs
19	Kevin Jobin-Davis	Absent	Healthy Capital District Initiative	Key Partner
20	Rick Jobin	Absent	OCFS Field Office	State Gov
21	Paula Jubic		Catholic Charities Disabilities Services	СВО
22	Linda Lewis		Unity House	СВО
23	Cher Montanye		OASAS Field Office	State Gov
24	John Padauno		RSS	СВО
25	Amanda Pierro		MHA Columbia/Greene	PYF
26	Frank Pindiak	Absent	St. Catherine's	СВО
27	Bill Porter	Absent	OMH Field Office	State Gov
28	Michael Prezioso		Saratoga County	LGU
29	Carl Rorie Alexandrov		CDPHP	MCO
30	Darin Samaha		Schenectady County	LGU
31	Mandy Senko	Absent	Care Design NY	Key Partner
32	Elliot Shaw	Absent	Wellcare	MCO
33	David Shippee	Absent	Whitney Young	H&Hs
34	Brendon Smith	Absent	Albany Medical Center	H&Hs
35	Brian Stewart		Columbia Memorial Hospital	H&Hs
36	Angela Vidile		MVP	MCO
37	Vacant			PYF (Youth Rep)
38	Vacant			PYF (Youth Rep)
39	Vacant			Key Partner
40	Vacant			Key Partner

Additional Attendees: Jennifer Rice – Beacon Health Options, Cathy Hoehn and Pete Griffiths – RPC, John Bunnell – Hixny, Gordon Collier – Care Design NY, Eric Weiskopf – OMH, Derdre Depew – NYSDOH, Elizabeth Amato – NyeC, Kelly Hansen – CLMHD, Moira Manning – Albany Co. DCYF, David Abbott and Mike Noble – Saratoga County, Mike Gelfand – MHACG, John Arcuri – CDPHP